



HOME ASSISTANCE Program for Homeowners and Tenants



- Lower your energy use
- Manage your energy costs
- Make your home more comfortable
- Get energy-efficient upgrades free of charge



What is the **saveONenergy** HOME ASSISTANCE program?

North Bay Hydro and the Ontario Power Authority have joined together under the **HOME ASSISTANCE** program to help Ontario homeowners and tenants make their homes more energy efficient.

The **HOME ASSISTANCE** program is the first of its kind in Ontario, and will be made available through participating electric utilities.

Why does it matter if my home is energy efficient?

An energy-efficient home is a more comfortable home – *plus* it will use less energy, making it easier for you to manage your energy costs.

Who is eligible for the HOME ASSISTANCE program?

You are eligible for the **HOME ASSISTANCE** program if you own or are a tenant in residential housing – such as a detached or semi-detached house, a townhouse, a mobile home or a unit in a duplex, triplex or other multi-residential building – provided it is:

- a maximum of three storeys high, and
- less than 600 square metres (6,400 sq. ft.).

AND

Your annual household income (before-tax income of all household members, age 18 or older) is the same or less than the amounts shown:

Number of people living in the home	Before-tax annual household income†
1 person	\$31,452
2 persons	\$39,155
3 persons	\$48,137
4 persons	\$58,444
5 persons	\$66,288
6 persons	\$74,760
7 or more persons	\$83,236

OR

You have received one of the following for the past 12 months:

- National Child Benefit Supplement
- Allowance for the Survivor
- Guaranteed Income Supplement
- Allowance for Seniors
- Ontario Works
- Ontario Disability Support Program

OR

- You have received Utility Low Income Energy Assistance Program (LEAP) grant within the past 12 months.

Important note: If you live in social and/or assisted housing, please ask your housing provider to apply, and pick up the **HOME ASSISTANCE** brochure for social housing providers. If you live in a larger building, please visit saveonenergy.ca for the **RETROFIT PROGRAM** information.

AND

Your name appears on the electric utility bill (unless you live in social housing).

AND

If you are a tenant, you have the written consent of your building's owner or manager to join the program.

How does the HOME ASSISTANCE program work?

The **HOME ASSISTANCE** program includes:

1. A detailed in-home energy assessment

A **HOME ASSISTANCE** technician from North Bay Hydro* will work with you to assess how energy efficient your home is now. The technician will look at all the factors that affect your energy use, including:

- what light bulbs you are using,
- how old your major appliances are, and
- whether drafts are coming in through your doors, windows, attic or basement.

2. Professional installation

Based on the results of your assessment, the **HOME ASSISTANCE** technician will install the energy-efficiency upgrades your home qualifies for. These upgrades may include:

- energy-saving light bulbs
- a power bar
- a low-flow showerhead
- faucet aerators
- a programmable thermostat, and/or
- weatherstripping around your doors and windows.

The **HOME ASSISTANCE** technician will also be able to advise if your home is eligible for a new, energy-efficient refrigerator or other appliances, such as a room air conditioner, or additional insulation in your attic or basement.

*Technician from Wilde Ridge Energy Consultants partnering with North Bay Hydro

3. Helpful advice

The **HOME ASSISTANCE** expert will also:

- give you advice about how you can change what you do now to save energy, and
- make sure you know how to use all your new energy-saving upgrades correctly.

Want more information?

To find out more about the **HOME ASSISTANCE** program, visit nortbayhydro.saveonenergy.ca/homeassistance or call North Bay Hydro at (705) 474-8100 ext. 51

How do I apply?

To apply, either download the **HOME ASSISTANCE** program Participation Application Form at nortbayhydro.saveonenergy.ca/homeassistance or call North Bay Hydro at (705) 474-8100 ext. 51

If you are a social housing provider, please see our **HOME ASSISTANCE** program for social housing providers brochure, also available online.

Subject to additional terms and conditions found at saveonenergy.ca/homeassistance.

*The information is subject to change to align with Low Income Cut-Off (LICO) updates.

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Did you know?

ENERGY STAR® qualified compact fluorescent light bulbs (CFLs) use 75% less energy than standard incandescent light bulbs, deliver the same light output, and last up to 10 times longer.

Source: Natural Resources Canada - residential lighting.